

## **Ticket Sales**

### **Match Ticket Terms & Conditions - Conditions of Issue**

1. All Match tickets issued to Yeovil Town Football Club (YTFC) Box Holders and their visitors, or to purchasers of individual matches and Season Ticket holders ("Match Ticket Holder") and purchasers of match hospitality are issued subject to the rules and regulations of FIFA, UEFA, The Football Association and The EFL in respect of the Match and the Ground Regulations.
2. The use of the Match tickets in any way and/or the use of any part to enter the Stadium constitutes acceptance by the Match Ticket Holder of these Conditions of Issue and of such rules and regulations as referred to in paragraph 1 and Ground Regulations and YTFC reserves the right for YTFC by any YTFC steward or official and/or for any police officer to refuse admission or eject from the Stadium any person who fails to comply with the same in respect of any Match.
3. The Match tickets admit the Match Ticket Holder to the Ground. The Match Ticket Holder is the person who purchased the ticket or someone for whom the ticket has been specifically purchased, with the purchaser having responsibility for the behaviour of the user of the ticket. The re-sale of tickets at above the face value of the ticket is strictly prohibited and any Match tickets offered for sale may be confiscated by any steward or officer of YTFC or any police officer.
4. Save only as set out at paragraph 5, no person (other than a person who holds an appropriate licence) may bring into the Stadium or use within the Stadium any equipment which is capable of recording or transmitting (by digital or any other means) any audio, visual or audio-visual material or any information or data in relation to the Match or the Stadium. Copyright in any unauthorised recording or transmission is assigned (by way of present assignment of future copyright pursuant to section 91 of the Copyright Designs and Patents Act 1988) to YTFC.
5. Mobile telephones are permitted within the Stadium provided that they are used for personal and private use only and in any event only for the purpose of transmission and/or reception of voice data only not being commentary upon the Match in progress.
6. The Match Tickets permit the Match Ticket Holder to occupy the seat designated upon the Match Ticket or such other alternative seat of equal value to the said seat as YTFC may allocate to the Match Ticket Holder at its reasonable discretion or any other seat to which the Box Occupant are directed by any YTFC steward or officer or any police officer at the Match only on production of the Match ticket at the appropriate entrance.
7. The Match tickets will remain the property of YTFC at all times and as such must be produced if requested by any official, steward or employee of YTFC or any police officer. YTFC reserves the right to retain the Match tickets at any time.

8. In the event of any or all Match tickets being forgotten or lost in respect of any individual Match, YTFC shall not be obliged to issue any other form of replacement ticket to the said Match.

9. Any deliberate misuse of the Match tickets including any attempt of any nature which in YTFC's reasonable opinion constitutes an attempt to defraud YTFC will result in the Match Ticket Holder being ejected from the Stadium in respect of the Match with no refund being payable. YTFC further reserves its right to take any legal action against any appropriate persons as it sees fit in connection with such matters.

10. Further and without prejudice to any other rights it may have YTFC shall have the right in the case of any serious breach or persistent breach of these Conditions of Issue and/or of the rules and regulations and/or Ground Regulations by the Match Ticket Holder to cancel and withdraw any or all Match tickets with no refund being payable to the Match Ticket Holder. Without prejudice to the general nature of the above the following actions by the Match Ticket Holder shall constitute serious breach of the said Conditions of Issue and/or rules and regulations and/or Ground Regulations entitling YTFC to take such action including but not limited to ejection from the Stadium in respect of the Match Ticket Holder

- Smoking in any area of the Stadium.
- Persistent standing in seated areas whilst the Match is in progress
- Persistent swearing or abusive language during the Match.
- The throwing of any object within the Ground without lawful authority or excuse; The chanting of anything of an indecent or racist and/or discriminatory nature
- Entering the playing area or any adjacent area to which spectators are not generally admitted without lawful authority or excuse;
- Fighting or engaging in and/or inciting violence;
- Bringing into the Ground (or using within the Ground): illegal drugs, other illegal substances, fireworks, firecrackers, smoke canisters, air horns, flares, laser devices, bottles, glass vessels or any item that might be used as a weapon or compromise public safety
- Being (or appearing to be) intoxicated;

11. In the event that any Match Ticket Holder of the Match tickets is ejected from the Stadium pursuant to these Conditions of Issue the names and identifying details and/or photographs of any such Match Ticket Holder (including but not limited to any material being personal data as defined under the Data Protection Act 1998) may be passed to the police and/or such other appropriate authority as YTFC sees fit.

12. The Clubs supporters are allocated tickets for away matches and where the demand is expected to exceed the allocation received; the club will give priority to season ticket holders.

13. Tickets for Cup competitions are priced at normal league admission prices unless

stated or as mutually agreed with the visiting club. Season ticket holders can claim their allocated seat during a priority sales period

14. Supporters are not entitled to return tickets for a refund. However tickets can be exchanged for any forthcoming home matches at Huish Park. Any unwanted tickets i.e. unclaimed season ticket holders tickets for cup competitions will go on sale to the general public after the priority sales period has ended. For each match all the relevant sale times are advertised.

15. If a match has been postponed prior to kick off, ticket holders can use their original ticket/s for the rearranged fixture.

If a match has been postponed after spectators have been admitted to the ground but before the match has kicked off, ticket holders and any spectators having entered the ground will be offered free admission to the re-arranged game on production of their original ticket/s.

If a match kicks off but is abandoned before commencement of the second half spectators in attendance at the match will be offered admission to the re-arranged game for 50% of the admission price they paid to attend the original fixture on production of their original tickets.

Ticket holders unable to attend the rearranged fixture can exchange their ticket/s for any forthcoming home fixture at Huish Park. (Subject to availability)

16. The Club abides by Football League Regulations governing the allocation of tickets to visiting Clubs. The Club does not charge admission prices to supporters of a visiting club, which are higher than those charged to our own supporters. In particular our concessionary rates offered to senior citizens, students and junior supporters apply to supporters of a visiting club